

Cloud2Edge Complete

Cloud2Edge Complete is a new, flexible model for taking advantage of all the products and services Edgewater Networks has to offer. It bundles all the tools and services needed for Network Edge Orchestration into a single monthly price.

Core to **Cloud2Edge Complete** is the **EdgeView Service Control Center**. It offers a central interface to manage service quality from the network core to IP endpoints, collect service quality data for reporting and analytics, and troubleshoot and remediate service quality issues. The EdgeView Service Control Center complements any network infrastructure to give service providers the most complete view of their customers' communications networks, from the core to the edge.

Key components of EdgeView included in Cloud2Edge Complete are:

- **EdgeView VoIP Analytics** – Collects and synthesizes historical data to provide actionable metrics for: inferences based on key information trends, patterns and behaviours of system and network characteristics, and generates network and system based SLA reports.
- **EdgeView Report Server** - Offers users a comprehensive library of reports that enables network operators to quickly retrieve summary and detailed call quality performance metrics, by individual site, multiple sites, or groups of sites.

BENEFITS

Cloud2Edge Complete is an innovative way to get all the features and capabilities of Network Edge Orchestration at a predictable monthly cost. In addition to the EdgeView components described above, Cloud2Edge Complete includes all concurrent call usage (tabulated at the account, not device, level), technical support, and professional services for quick and easy deployment.

Benefits include:

- **An “Op-ex” cost model.** Cloud2Edge Complete eliminates the large up-front investments associated with a Cap-Ex purchasing model. Pay for only what is needed, adding incrementally according to capacity and usage.
- **Pay based on use.** With Cloud2Edge Complete, usage is aggregated across all EdgeMarc Intelligent Edges. This takes the guessing out of applying a usage level at the device.
- **Reduced hardware costs.** As concurrent call usage is now aggregated at the account level, intelligent edge pricing is greatly reduced, in some cases by as much as 80%. Additionally, the lower hardware cost enables cost effective support of small sites where previously it was cost prohibitive.

MORE INFORMATION

Contact us at sales@888voip.com to get more information on Cloud2Edge Complete and EdgeMarc Intelligent Edges. Edgewater Networks can demonstrate how implementing Cloud2Edge Complete can increase installation efficiencies, reduce customer care interactions, and increase customer satisfaction, resulting in a positive Total Cost of Ownership.